

DATE	TIME	Project Info Line or Email Inquiry?	NAME	PHONE NUMBER	EMAIL ADDRESS	INQUIRY/CONCERN	Comment	Returned Call
4/21/2021	12:45pm	Project Info Line	Marianne [REDACTED] (Ventura Unified School District)	[REDACTED] ext [REDACTED]		Marianne is the Ventura Unified School District communications coordinator. She is looking to speak to someone regarding the upcoming virtual community meetings. The school district would like to invite all district parents to attend and rather than have the parents call or email for meetings details, the school district would like to send the information out directly to the parents. Marianne would like a call back to discuss further and she also said she would email Maria Ventura regarding this topic as well.		
4/22/2021	11:23AM	Project Info Line	Liz	[REDACTED]		Liz received the flyer and would like to speak to someone and discuss the format of the Virtual meeting. She also would like some clarification on dates/times of the virtual meeting		
4/28/2021	8:52am	Project Info Line	John [REDACTED]	[REDACTED]		Very concerned about the pollution, risk of the compressor station. Concerned about the schools nearby. He did not talk about the upcoming vitural town halls, but would like a call back to talk about the project.		
4/28/2021	10:25am	Project Info Line	Paul	[REDACTED]		Has the following questions about the Ventura Compressor station: 1. How many pipes lead into the site? 2. What diameter is the pipe? 3. What PSI into the site? 4. What PSI when the pipe heads out of the site? 5. After the compression station upgrade, will the outgoing pipe configuration be the same? or will it be different?		

4/28/2021	11:51am	Email Inquiry	Katie [REDACTED]	[REDACTED]@gmail.com	<p>I watched the Ventura city council meeting, and in answer to a question about gas usage Jessica Kinnahan started to say, "there is actually a cool app..." and then she got cut off. What was that app she was referencing?</p> <p>Maria Ventura mentioned that the compressor is needed to send gas to power plants to create energy, but other than the small peaker in Goleta, I'm not aware of any power plants in Santa Barbara county. Does the gas go to Oxnard power plants or other SoCal locations? What power plants does the gas from Ventura/La Goleta serve? Or is it serving residential and industrial needs in Santa Barbara county?</p> <p>Lastly, it wasn't clear what entity would do an EIR on a compressor project. Have you had EIRs done on any of your compressor projects and what entity did them or determined exemption?</p>		
4/29/2021	9:23am	Project Info Line	John [REDACTED]	[REDACTED]	<p>John [REDACTED] (same resident who called yesterday), called again to complain about the Ventura Compressor Station Upgrade. "It is too close to homes and schools and we are continuing to pollute the area." He doesn't understand why we would be extending the project for another 40 years and would like to speak to someone.</p>		<p>Maria Ventura returned his call on 4/29. Resident is not happy with the placement of the compressor station; stated—you can't convince me it is in the right place. Why should the people in the avenue suffer so people in Santa Barbara can get gas. He was not seeking information but rather wanted to express his views.</p>
5/5/2021	1:07pm	Project Info Line	Michelle [REDACTED]	[REDACTED]@asm.ca.gov	<p>Called because she never received the zoom meeting info for today's 1pm virtual community despite requesting the information on 5/3.</p>		<p>Lucila returned her call, apologized for the oversight, and emailed her the meeting information for both meetings happening today</p>
6/28/2021	9:51am	Project Info Line	Tom [REDACTED]	[REDACTED]	<p>Yes my name is Tom [REDACTED] I am an H Vack contractor looking for the project Ventura station my number is [REDACTED]</p>	<p>Information emailed to Erik Figuero but he is on vacation so sent it Erik Figuero, Erik Rivas (back up) and Lucy</p>	<p>I want to make you aware that I have reached out to Mr. [REDACTED]. He didn't have questions related to the projects</p>
6/29/2021	11:55am	Project Info Line	Jon [REDACTED]	[REDACTED]	<p>Hello my name is Jon [REDACTED] calling to inquire who was assigned for the project in Ventura? Do they have structural skill, who was awarded this project? My number is [REDACTED]</p>	<p>Sent to Erik Figuero and cc Lucy</p>	<p>I want to make you aware that I have reached out to Mr. [REDACTED] a contractor interested in bidding on this or any future projects. I will forward his information to the PM team.</p>

6/30/2021	8:31am	Project Info Line	Helen [REDACTED] [REDACTED]	Helen [REDACTED] Oak - would like copy of video of sewer lines near her house	emailed to Erik F. and De Anna	I reached out to Ms. [REDACTED]s, and she no longer has any questions or concerns related to the project at this time
6/30/2021	10:01am	Project Info Line	Helen [REDACTED] [REDACTED]	Helen [REDACTED] - video of sewer lines - disregard - she spoke to someone on site	emailed to Erik F. and De Anna	I reached out to Ms. [REDACTED]s, and she no longer has any questions or concerns related to the project at this time
7/13/2021	12:40pm	Project Info Line	Liz (no last name prov [REDACTED])	Caller is a resident of the city of Ventura near [REDACTED] and [REDACTED]. She said that since February of 2021 her home, a manufactured home (not a mobile home) vibrates like a tuning fork. This has become a common occurrence and has negatively impacted her day to day life, even affecting her ability to sleep. She has been trying to determine the cause of the vibration but and recently spoke to a neighbor who mentioned something similar happened in Goleta 6 or 7 years ago when there was work being done on the compressor station there. She is concerned about the structural integrity of her home and she is also suffering from vertigo and dizziness. She feels the house is virtually unlivable as is.	De Anna emailed Erik Figueroa with details.	7/13 Erik states that I called Liz back at 4 pm today, July 13, 2021. She did not answer. I left her a voicemail with my number and a request to call me back. If and when I hear back from her, I will let you know.

8/9/2021 11:15am Email Inquiry

Matt [REDACTED]

[REDACTED]@gmail.com

"Hi - was wondering if you could share expected timeline and remediation plan? Is there going to be an aeration field for the soil or are you treating in situ? My wife and I have a rental property near there. What is the noise level going to be after the upgrade compared to the current conditions? The footprint of the facility is going to stay the same, right?"

Thanks - as an engineer and somebody who has worked in the haz cleanup industry, I get the need to upgrade equipment!"

Ahmad had the following email forwarded through Project Info account: "Hello Mr. [REDACTED]"

Thank you for your interest in SoCalGas' planned activities at the Ventura Compressor Station. With regard to the soil remediation plan, SoCalGas received approval from the California Department of Toxic Substance Control (DTSC) in March 2021 to implement a Removal Action Workplan (RAW). The DTSC-approved RAW provides a comprehensive summary of the actions SoCalGas will take to address historic contamination onsite. The RAW can be viewed on the DTSC website here: https://envirostor.dtsc.ca.gov/public/final_documents2?global_id=56490101&doc_id=60483876. The RAW proposes to excavate and remove historically contaminated soil and dispose of it at an authorized landfill; soil will not be treated onsite.

The schedule to start work has not been finalized because we are focusing on improved communications and outreach to address some of the community's concerns about the proposed compressor modernization project.

SoCalGas has evaluated noise and determined that noise levels from the modernization project under the loudest operating conditions will comply with the City of Ventura noise requirements with certain engineering controls incorporated into the design.

You are correct that the boundaries of the Ventura Compressor Station will not expand. The proposed modernization project will include a new compressor building, a new administrative office building and a new warehouse. The existing buildings will be removed and equipment will be decommissioned.

Please feel free to check in on our
Please feel free to check in on our
project website socalgas.com/Ventura
or contact us directly at
projectinfo@socalgas.com or 805-681-
7937. "

9/23/2021 11:13am Project Info Line Liz [REDACTED] [REDACTED]

Hello my name is Liz [REDACTED] my number is [REDACTED], I sent to Erik Figuera
live in Westville Ventura and since the middle of February my
house is vibrating up to 72 hours and then it goes off for a
while then goes back and very annoying and I'm trying to
figure out and feel so discomfort and lack of sleep. I feel like a
prisoner here and its causing me ear problems and constantly
shaking. This has happened in Goleta and I understand it's
going to be an upgrade with the compressor now bringing gas
back in.
Now live in a home uncomfortable to live and unethical to sell
and have no idea to stop this house from shaking.
I have made a call to you and you did return my call but I
wasn't able to answer. I did call back and nobody answered
my call.
You need to have someone set up monitoring equipment and I
have made a statement to an attorney this has been going up
to 7 months now and that's enough. I want my house back I
have nowhere to go and this is my house. I would like to hear
from someone soon.

9/27/2021 12:16pm Project Info Line Margo [REDACTED] [REDACTED]

My name is Margo [REDACTED] and my number is [REDACTED] and I Sent to Erik F
am calling because I received invite to the Ventura Town hall
and supposed to register and went to the website
socialgas.com and tried to register for Thursday Oct 14 @
6:00pm. It says only 35 people can attend don't understand
because the room is large please register me for the meeting.
Also, check your website venturasocalgas because no one can
register there you should have first come first serve. Pleas let
me know when I get registered.

SoCalGas has evaluated noise and
determined that noise levels from the
modernization project under the
loudest operating conditions will
comply with the City of Ventura noise
requirements with certain engineering
controls incorporated into the design.

9/29/2021 12:10pm Project Info Line Judy [REDACTED] [REDACTED]

Yes my name is Judy [REDACTED] I am interested in the meeting Sent to Erik F and
regarding the gas expansion in Ventura. Thank you bye, my Dylan
number is [REDACTED].

9-Oct

12:05am Email Inquiry

Elizabeth [REDACTED]

[REDACTED]@gmail.com

"To whom it may concern, Since early Feb. 2021 my home on [REDACTED] St. in W. Ventura has been subjected to a pattern of vibration. Sometimes incredibly intense....like right now, Fri. night 10/8 after a long week of work, when I should be able to be in my own home, relax in my own HOME & get a good night of sleep. But the vibration is going really, REALLY intensely - more intense than it has in a long while, though it still has been going on. IF I sleep tonight it's going to have to be with the use of a sleep aid. Past experience over the L-O-N-G duration of this invasive, insidious disturbance let's me know I'll wake feeling like a Mac truck hit me, because my body will not relax, but be tensed up all night. I'll wake w/a headache, sore neck & joints, feeling like I haven't slept AT ALL, & I'll be dizzy & have vertigo when I try to get out of bed as the vibration messes with my inner ear adding physical injury to this insult. Human beings, primarily composed of 100's of billions of cells comprised of a high percentage of water are NOT meant to be subjected to continuous vibration of any intensity! OSHA has regulations as such in the workplace & I won't be subjected to it in my OWN home, nor have the structure be subjected to it continuously, repeatedly and prolongedly, no doubt inflicting damage on the structure over this LONG, sustained time. Whatever causes this kicked on sometime in the 9pm hour tonight after having been OFF - not occurring - since some time around 2pm

Sent to Raul, Ahmad, Olga w/ High Priority

You are correct that the boundaries of the Ventura Compressor Station will not expand. The proposed modernization project will include a new compressor building, a new administrative office building and a new warehouse. The existing buildings will be removed and equipment will be decommissioned.

yesterday TH., prior to which it was very, very low grade - almost imperceptible after the local electrical storm Mon. eve. & again very, very low all Tues.. Went thru the night Tues., still low grade, then kicked up to a higher level Wed. a.m., went all day & night Wed., also TH. morning, then, as stated between 1 - 2 p.m. TH. stopped altogether This is ABSOLUTELY no way to live! I believe the gas company is aware of vibration issues associated with the equipment that moves gas in & out of their storage facilities thru high pressure lines as was the case in Goleta in 2013 & 2014 w/ the [REDACTED] MHP. Why does this history have to repeat? Why not be good community partners & research & mitigate the impact of gas co. operations BeFORE disturbing peoples lives??? I've been enduring this eight, LONG months during which time I've been trying to figure out what is going on. It's an extremely disturbing occurrence over which I have ZERO control. It is utter HELL!! I've called the (805)681-7937 several times, left messages & gotten return calls after leaving all this same info. Yesterday, TH. 10/7 I was 1st contacted by phone, then e-mailed a form to fill out to open a 'claim'. This morning around 9 a SoCalGas field tech pulled into the neighborhood, parked in front of the house & proceeded to let anyone within earshot know he was there by having a loud cell conversation as he sat on his tailgate. I couldn't hear everything but believe I heard something to the effect

of "I'm just up here to see what the complaints are about". He fiddled around across the street, spraying something, using a wide tubular type device, seemingly as a meter & sweeping w/a child size broom. He was here maybe 10 - 15 minutes tops. Well guess what? The vibration wasn't going while he was here.....but it certainly is NOW & it is GOD AWFUL INTENSE ~ I feel like it's slowly but surely driving me out of my mind, certainly out of my home & quite likely is physically shaking my house apart!! Where does that leave me? No one will buy this house once this issue is disclosed, doubtful it would stay rented, which was my retirement plan.....so again, I ask where does that leave me??

After I send this I'm calling the number to leave a complaint about the intensity of tonights occurrence. Class action lawsuits are instrumenta for bringing about policy change. The policy of subjecting citizens to uncontrolled intense vibration in one's home & to one's person, completely out of one's personal control, causing mental, physical & structural damage needs to CEASE!

Respectfully, a VERY DISGRUNTLED, homeowner in close proximity to the recently remediated & upgraded Olive St. gas storage facility in West Ventura."

10/12/2021 10:38am Project Info Line Margo [REDACTED]

[REDACTED]

Hello, my name is Margo [REDACTED] my [REDACTED] I am calling about your project SoCalGas Ventura town hall and have questions and give me some answers.

Questions: Is the purpose of these in-person meetings for you to take our input?

If so are these meetings recorded? Will the input by the public be recorded?

Please is there a time limit a person has to give input or questions?

Call me back before Thursday and give me answers with these in-person meetings.

Sent to Raul, Ahmad, Olga, Erik F, Dylan

10/12 @ 11:24am
Olga sent email

Raul,
Since Erik and I are not working on the Compressor station who will be responding to such inquiries?

10/12 Ahmad sent email to all De Anna, Thank you!

I have forwarded the note to the Ventura ICS and we will wait for their guidance before responding.

10/12 Raul sent email Thanks De Anna.

Olga, depending on the inquiry and who its from will determine who

Olga, depending on the inquiry and who its from will determine who responds. Raul

10/12 Erik sent email Thank you, everyone. I appreciate everyones help. Erik

11-Oct 10:42am Email Inquiry

Elizabeth [REDACTED]

[REDACTED]@gmail.com

...to update the info sent Fri. night when the shaking began around 9pm near the intersections of [REDACTED] & [REDACTED] 93001. It (the vibration) continued all night Friday 10/9 & all the following day, Sat., 10/10 at a very intense level. More intense than the occurrence has been in quite some time as I believe I stated in the Friday email. Perhaps slightly less intense, when that WAS the case because of community protest, perhaps because pipelines have been undergoing maintenance per Gas Co. bulletins, perhaps because of work at the Olive St. facility???? I felt I awoke every 15 minutes Friday shaken awake throughout the night. In short a horrible night that was not restful. At about 6:45 pm Sat., I think it was when I glanced at the clock, after the vibration taking place throughout the day, I noticed it (the vibration) start to decline. It seems to do that...start slow & low, build up, then level off & at the end of many, MANY hours of shaking, with no consideration of day or night hours, slowly decline until it is off completely. Well at 9pm Sat. it was off entirely, & remained off thru the night, allowing me to fall asleep w/o aid, sleep 8 hours & awaken naturally, rather than because I'd been jolted awake when the vibration kicked on. That needs to be - NO VIBRATION - an everyday occurrence as it was prior to Feb. 2021 when this vibration incidence began. It remained off all day Sunday & Sun. evening then early am Mon. morning resumed. I woke up & felt the low level beginning but didn't check the hour. It is maddening to have to be so attuned to this in order to track, record & report, so I lay for some time on.... what was that 4 short years ago, the Goleta storage facility incident involving many homeowners and now potentially the entire west side of Ventura after the expansion of the Olive St. station in response to NASA....(NASA!!) spotting methane leaks from space ~ WOW is all I have to say, just WOW! [1][1][1]

Please feel free to check in on our project website socalgas.com/Ventura or contact us directly at projectinfo@socalgas.com or 805-681-7937. "

13-Oct

9:56am

Email Inquiry

Elizabeth [REDACTED]

[REDACTED]@gmail.com

Tues. a.m., 10/12/2021 sometime between I'd guess 2 - 4 am (it does not wake me when it ceases) the vibration occurrence at my home stopped. I'm uncertain of exactly when as I woke once and realized the bed wasn't vibrating like it had an electrical current running thru it but did not look at the time. I'm basing the 'guesstimate' on when it had awoken me previous mornings of the same week. Then Tues. morning, noon, afternoon and evening through 11 pm when I went to bed there was no vibration. By 4am, perhaps before, but when I woke at 4 am, Wed. 10/13/21 the vibration was low grade and now at 9:almost 30 am it is stronger. So what seems to be happening now is a 24 hour cycle on and a 24 hour cycle off of gas being pumped high pressure through the neighborhood, or echoing through the neighborhood, transported who knows how - the gas pipe syndrome??. I notice across the street neighbors seem to be going through the 811-DIG process, same as I did several months back in trying to determine why the house has been shaking since the second week of Feb. 2021. I've been forwarded a claim form to complete in response to my calls to the phone number on the info brochures being sent by SoCalGasCo to homeowners in the areas affected by the Olive St. station remediation and upgrade.. When I sit to complete the claim, I ask myself "how do you put a price on quality of life and a house you've invested in and hoped to profit by the sale

10/12 Erik sent email
Thank you, everyone.
I appreciate
everyones help. Erik

of which is now effectively un-sellable?" My quality of life and the value of my home have effectively been robbed - how could anyone with integrity, honesty or other such moral consideration, granted in short supply in the world these days, sell without disclosing this ghostly, awful phenomena?? Then how will the value be affected?? Once I retired I planned to rent the house and travel. No renter will want to reside here with this going on! Certainly the structural integrity of the house must be being compromised by the frequent, insidious, disturbing vibration! I saved and looked long for this home, The plan was to live in an area that would be like being on vacation until I could perhaps retire. Meanwhile, family (pr the aforementioned renters) that enjoy surfing would have access to world renowned spots when they visited. Now my ability to relax and who knows what physical ramifications to anyone in the house are transpiring over the eight months so far and continuing shaking??. Now, for all intents and purposes I'm robbed of my peace of mind - instead feeling like a prisoner in my own home, unable to get decent sleep, unable to relax, unable chiefly to be able to turn off this disturbing occurrence

14-Oct 7:48am Email Inquiry Elizabeth [REDACTED]

[REDACTED]@gmail.com

The current cycle of vibration has this morning pushed past, what of late has been a 24 hour cycle & is at close to 7:30a.m., now approaching 30 hours, having begun between 2 - 4am Wed. 10/13/21. Once I experienced the vibration occurrence for 72 hours straight. It is maddening, crazy making.....WRONG for anyone to be subjected to this.....least of all for 8 LONG months! The weather is turning cooler. I cannot withstand the approaching 4 months of cold weather being subjected to continued vibration - at my residence. Have you heard of GPS - gas pipe syndrome? Could that be an issue in the west end of Ventura? Could that syndrome in turn be detrimentally affecting other infrastructure piping....such as water & sewer? There is a house on Seneca currently, as you climb & approach Cedar that's had a construction fence around it several months now, had a disaster remediation firm there in early days & the house has been worked on from roof replacement to floors....what happened there? Did the plumbing/sewer pipes break....because they're vibrating & they're not built too withstand that? There are two houses in the newer community [REDACTED] Heights, on [REDACTED] between [REDACTED] & [REDACTED] Ave. that have never been occupied. One, maybe even 2 foundation firms have been there working on them over the past summer, yet still they sit, unoccupied. Why is that? Do these relate to the vibration I feel in my residencee, throughout my

Sent to Raul, Olga, Ahmad; CC'd Erik F.

neighborhood & even down at the intersection of [REDACTED] & [REDACTED] where the coffee shop & bar-b-que joint are? Does high pressure gas transmission disturb Aera Energy piping? In short, is this area yet another disaster in the making? Ask yourself.

20-Oct 2:45pm Project Info Line Laura [REDACTED]

[REDACTED]

"My name is Laura [REDACTED] [?]. I live at [REDACTED] St in Venura CA. . All I Want, or all I think the residents wanted, was an EIR which you seem absolutely deadset against, andl can undertsand why that is. We need you to back off, this is dangerous, the avenue is already overloaded with this type of thing. You only care about money. You don't care what happens there, there's a school nearby of all places. And densely populated now. So I am totally opposed to allowing this to go forward. Thank you. [Gives callback number]. I missed the [last Town Hall]."

Sent to Ahmad, CC'd Raul, Erik F

21-Oct 3:49pm Email Inquiry Roy [REDACTED]

[REDACTED]@comcast.net

To whom it may concern:

I write in support of SoCalGas' Ventura Compressor Station which safely provides natural gas for heat, hot water and cooking to hundreds of thousands of customers in Ventura, Santa Barbara and the rest of the Central Coast. SoCalGas provides reliable and affordable natural gas to our community, and I appreciate their efforts to modernize and update their operations to ensure the safe and efficient delivery of energy when we need it, and where we need it.

The Ventura Compressor Station is the only compressor station on the SoCalGas coastal transmission system, making it a key part of ensuring reliability for the Central Coast. A reliable source of energy like natural gas helps safeguard our community from power outages and blackouts. It is also a key component of the energy grid mix because, unlike renewable energy, which is dependent on the sun shining or wind blowing, natural gas can be produced and delivered reliably and flexibly when we need it.

Natural gas is also an affordable energy option for families and businesses for heat, hot water and cooking. This is an important consideration, not only to keep energy costs in check generally, but especially for low-income families, small businesses and disadvantaged communities.

for low-income families, small businesses and disadvantaged communities.

I support SoCalGas' Ventura modernization project and its continued commitment to provide our community with safe, reliable and affordable energy.

Thank you,

[REDACTED]
Board President
Santa Barbara County Taxpayers Association

[REDACTED]@comcast.net

[See above letter]...

Thank you,
Glenn [REDACTED]
Santa Maria

Letter saved as offline email attachment; Sent to Raul G, Ahmad S, Olga O, Erik R, Christine Detz, Maria Ventura

21-Oct 9:33pm Email Inquiry Glenn [REDACTED]

[REDACTED]@msn.com

22-Oct	11:01am	Email Inquiry	Cynthia and Mark [REDACTED]	[REDACTED]@att.net	[See above letter]... Thank you, Cynthia [REDACTED] [REDACTED] Ave Palo Alto, CA 94303 Mark [REDACTED] [REDACTED] Lane, [REDACTED] Seal Beach, CA 90740
22-Oct	2:25pm	Email Inquiry	Bobbi [REDACTED]	[REDACTED]@gmail.com	[See above letter]... Thank you, Bobbi [REDACTED] Century 21 Butler Realty, Inc. Santa Barbara Realtor
22-Oct	3:29pm	Email Inquiry	Colleen [REDACTED]	[REDACTED]@gmail.com	[See above letter]... Thank you, Colleen [REDACTED] Resident of Santa Ynez, CA

22-Oct

4:59pm

Email Inquiry

Rebecca [REDACTED]

[REDACTED]@aol.com

Rebecca [REDACTED]

[REDACTED] Rd

Santa Maria, Ca. 93454

To whom it may concern:

I am writing in support of SoCalGas' Ventura Compressor Station which safely provides natural gas for heat, hot water and cooking to hundreds of thousands of customers in Ventura, Santa Barbara, and the rest of the Central Coast. SoCalGas provides reliable and affordable natural gas to our community, and I appreciate their efforts to modernize and update their operations to ensure the safe and efficient delivery of energy when we need it, and where we need it.

The Ventura Compressor Station is the only compressor station on the SoCalGas coastal transmission system, making it a key part of ensuring reliability for the Central Coast. A reliable source of energy like natural gas helps safeguard our community from power outages and blackouts. We have had 3 electric outages in the last 3 weeks. One was planned the others were weather related. Thank goodness we had natural gas. It enabled us to light candles for the rest of the evening. It is also a key component of the energy grid mix because, unlike renewable energy, which is dependent on the sun

shining or wind blowing, natural gas can be produced and delivered reliably and flexibly when we need it.

As a local realtor and rancher in the area the importance of natural gas to provide an affordable energy option for families and businesses for heat, hot water, and cooking cannot be underestimated. Buyers prefer homes with natural gas. They also love to use it for their outdoor BBQ's and their cooking appliances. This is an important consideration, not only to keep energy costs in check generally, but especially for low-income families, small businesses, and disadvantaged communities.

I support SoCalGas' Ventura modernization project and its continued commitment to provide our community with safe, reliable, and affordable energy.

serving the Central Coast since 1977

Rebecca [REDACTED] Realtor
[REDACTED] Properties/[REDACTED] Broker/GRI
Lic [REDACTED]/NMLS [REDACTED]
CPH [REDACTED]
Efx: [REDACTED]

23-Oct 1:25pm Email Inquiry Debi [REDACTED]

[REDACTED]@comcast.net To whom it may concern:

I write in support of SoCalGas' Ventura Compressor Station which safely provides natural gas for heat, hot water and cooking to hundreds of thousands of customers in Ventura, Santa Barbara and the rest of the Central Coast. SoCalGas provides reliable and affordable natural gas to our community, and I appreciate their efforts to modernize and update their operations to ensure the safe and efficient delivery of energy when we need it, and where we need it.

The Ventura Compressor Station is the only compressor station on the SoCalGas coastal transmission system, making it a key part of ensuring reliability for the Central Coast. A reliable source of energy like natural gas helps safeguard our community from power outages and blackouts. It is also a key component of the energy grid mix because, unlike renewable energy, which is dependent on the sun shining or wind blowing, natural gas can be produced and delivered reliably and flexibly when we need it.

Natural gas is also an affordable energy option for families and businesses for heat, hot water and cooking. This is an important consideration, not only to keep energy costs in check generally, but especially for

low-income families, small businesses and disadvantaged communities.

I support SoCalGas' Ventura modernization project and its continued commitment to provide our community with safe, reliable and affordable energy.

Thank you,

Debi [REDACTED]
[REDACTED] Circle
Santa Maria, CA 93455

23-Oct 4:44pm Email Inquiry Edward [REDACTED]

[REDACTED]@sanroquerealty.c [See above letter]...

Thank you,

Ed [REDACTED]
Goleta Resident and former Planning Commissioner

23-Oct 7:53pm Email Inquiry Peggy [REDACTED]

[REDACTED]@gmail.com [See above letter]...

Thank you,

Peggy [REDACTED]

25-Oct	11:54am	Email Inquiry	Terry and Lucy [REDACTED]	[REDACTED]@msn.com	[See above letter]... Thank you, Terry and Lucy [REDACTED] [REDACTED] Ct Santa Maria, CA 93455
25-Oct	3:09pm	Email Inquiry	Nelda [REDACTED]	[REDACTED]@gmail.com	[See above letter]... Thank you, Nelda [REDACTED] PO Box [REDACTED] Los Alamos, CA 93440
25-Oct	9:33pm	Email Inquiry	Faye [REDACTED]	[REDACTED]@gmail.co	[See above letter]... Thank you, Faye [REDACTED]
26-Oct	11:30am	Email Inquiry	Warren [REDACTED]	[REDACTED]@gmail.com	[See above letter]... Thank you, Warren [REDACTED] Long time resident of Santa Barbara

10-Nov 12:33pm Email Inquiry

Laura [REDACTED]

[REDACTED]@gmail.com

Dear SoCalGas,

Sent to Ahmad; Raul,
Erik, Olga CC'd

I urge you to stop your proposed Ventura Compressor Station expansion and to shut it down. This facility has negative health impacts on our community and puts our neighborhood at risk from explosions, leaks, and air pollution. We do not want this compressor in our neighborhood, especially near our kids at EP Foster Elementary; it's the only compressor located so close to a community in the state of California. We ask that you make the right choice to protect our community and shut down this facility.

The Westside of Ventura already suffers from some of the highest levels of pollution in California, as well as the health effects that come with that, like asthma and cancer. This facility should not be this close to homes and schools in the first place, and an expansion for decades longer is totally unacceptable. SoCalGas representatives have not revealed evidence of a need for expansion in the first place.

At the very least, we request that you conduct a full Environmental Impact Report, not just an alternatives analysis. We want to know the full risk of this expansion and whether it can be successfully moved to a safer location.

I request that you to urgently shut down the Ventura Compressor Station and build it where it will not impose such great risk on a nearby community.

Sincerely,
Laura [REDACTED]
[REDACTED] Ct
Simi Valley CA, 93065-8215

10-Nov

12:44pm Email Inquiry

Kathy [REDACTED]

[REDACTED] [gmail.com](#)

Dear SoCalGas,

Sent to Ahmad; Raul,
Erik, Olga CC'd

I urge you to stop your proposed Ventura Compressor Station expansion and to shut it down. This facility has negative health impacts on our community and puts our neighborhood at risk from explosions, leaks, and air pollution. We do not want this compressor in our neighborhood, especially near our kids at EP Foster Elementary; it's the only compressor located so close to a community in the state of California. We ask that you make the right choice to protect our community and shut down this facility.

The Westside of Ventura already suffers from some of the highest levels of pollution in California, as well as the health effects that come with that, like asthma and cancer. This facility should not be this close to homes and schools in the first place, and an expansion for decades longer is totally unacceptable. SoCalGas representatives have not revealed evidence of a need for expansion in the first place.

At the very least, we request that you conduct a full Environmental Impact Report, not just an alternatives analysis. We want to know the full risk of this expansion and whether it can be successfully moved to a safer location.

I request that you to urgently shut down the Ventura Compressor Station and build it where it will not impose such great risk on a nearby community.

Sincerely,
Kathy [REDACTED]
[REDACTED] Street
Ventura CA, 93003-3003

10-Nov

2:13pm

Email Inquiry

Brian [REDACTED]

Dear SoCalGas,

Sent to Ahmad; Raul,
Erik, Olga CC'd

I urge you to stop your proposed Ventura Compressor Station expansion and to shut it down. This facility has negative health impacts on our community and puts our neighborhood at risk from explosions, leaks, and air pollution. We do not want this compressor in our neighborhood, especially near our kids at EP Foster Elementary; it's the only compressor located so close to a community in the state of California. We ask that you make the right choice to protect our community and shut down this facility.

The Westside of Ventura already suffers from some of the highest levels of pollution in California, as well as the health effects that come with that, like asthma and cancer. This facility should not be this close to homes and schools in the first place, and an expansion for decades longer is totally unacceptable. SoCalGas representatives have not revealed evidence of a need for expansion in the first place.

At the very least, we request that you conduct a full Environmental Impact Report, not just an alternatives analysis. We want to know the full risk of this expansion and whether it can be successfully moved to a safer location.

I request that you to urgently shut down the Ventura Compressor Station and build it where it will not impose such great risk on a nearby community.

Sincerely,

Brian [REDACTED]

[REDACTED]
Camarillo CA, 93012-6922

11-Nov

4:36pm

Email Inquiry

Aaron [REDACTED]

[REDACTED]@msn.com

To whom it may concern:

Sent to Raul, Ahmad,
Olga; Christine Detz
and Maria V CC'd

I write in support of SoCalGas' Ventura Compressor Station which safely provides natural gas for heat, hot water and cooking to hundreds of thousands of customers in Ventura, Santa Barbara and the rest of the Central Coast. SoCalGas provides reliable and affordable natural gas to our community, and I appreciate their efforts to modernize and update their operations to ensure the safe and efficient delivery of energy when we need it, and where we need it.

The Ventura Compressor Station is the only compressor station on the SoCalGas coastal transmission system, making it a key part of ensuring reliability for the Central Coast. A reliable source of energy like natural gas helps safeguard our community from power outages and blackouts. It is also a key component of the energy grid mix because, unlike renewable energy, which is dependent on the sun shining or wind blowing, natural gas can be produced and delivered reliably and flexibly when we need it.

Natural gas is also an affordable energy option for families and businesses for heat, hot water and cooking. This is an important consideration, not only to keep energy costs in check generally, but especially for

low-income families, small businesses and disadvantaged communities.

I support SoCalGas' Ventura modernization project and its continued commitment to provide our community with safe, reliable and affordable energy.

Thank you,
Carla [REDACTED]
[REDACTED] PO Box
Westminster, CA 92683

12-Nov

2:01pm

Email Inquiry

Elizabeth [REDACTED]

[REDACTED]

[REDACTED]@gmail.com

To whom it may concern,

Since last I wrote, over two weeks ago I've yet to receive the courtesy of a reply. In my mind a straight line is evident between the minor "muffling" of the vibration occurrence at my residence since the changing of the pressure regulator at the outside meter and the fact that my home is vibrating in response to - gas transmission. As previously stated, this vibration is a new occurrence at my home that I've resided in for over 10 years with no such occurrence prior to it starting up approximately the second week in Feb.2021.

- Since Oct. 27, 2021 when I last wrote and updated you the vibration continued til 10pm when I went to bed on 10/27/21. The following morning TH. 10/28 at 6:30, 10:30 and at 12:15pm it was on, continuing until approx. 2:45 or 3p when it was either off or extremely low. It has both building and diminishing levels, til it peaks and runs for hours then diminishes until ending and then completely off. That day it came to my attention that a formerly, small dropped / cracked portion of concrete was now noticeably lowered on the walkway leading to my porch. I wondered if this was related to a neighbors complaint of a widening crack at her house and another neighbors fear of a sink hole developing in her yard. I will have to check with them and get updates. TH. eve 10/28 still off til bed and through the night. On Fri. 10/29 I first began to hear it, then felt it about 12:30/12:50pm and

Follow-up call
completed by
SoCalGas Sr. Claims
Advisor Adrianna
[REDACTED]

by 2:50pm it had gained considerably in noise and vibration, continuing until 10p, when I retired. SA. morning, 10/30 it was not apparent at 6:45 then was on at 8:30am thru Sun. 10/31 at 9:30/10am, then off the rest of Sunday day and night. Off on Monday 11/1, TU. 11/2 and WE. 11/3 - WOW, what blessed relief! My ears are able to return to normal, I'm able to fall asleep without aid, sleep through the night and wake without headaches, dizziness and aching joints, not feeling or hearing the low hum in my ears that accompanies when it is occurring and causing considerable anxiety!! I had none of these issues prior to the start of the vibration at this house. Thurs. am 11/4 when returning the garbage cans into place beside the house, the gas meter was hissing, tho there was no smell of gas. While it was going on TH am it was very low grade, requiring real attention paid to feel it, so the slow build up which had peaked to the high level in the 11 am hour and continued til bed and was on Fri 11/5, again super low in the morning til much more strong at 9:30 thru noon time. I was away part of that day and then it was off at 6:45 ish p.m.. Sat. 11/6 off on awakening, came on low level at 7:30 ish and built til strong by 10:30am thru to retiring that evening. On Sund. 11/7 all day and night and on at 3am Mon. 11/8 and 6a and 7:30a causing sharp ear pain and a piercing noise in my ear at one point then diminishing and low at 10am , still low at 12:30pm & 2:40

though I hear the low roar. By 8:10pm I noticed it to be completely off. Tuesday 11/9 I'm awoken by it at 1a,3a, 5a and 6:30am - experienced headache and dizziness. It continued on Tues. til sometime between 5:30 and 6:30 pm when it was off only a short time til 8pm then returned low level thru Tues night and on awakening Wed 11/10 low level until off with no noise or vibration evident in the later afternoon about 3:30/40pm. Blessedly it was off on TH. 11/12 all day and evening, then resumed at 5:30am today FR. 11/12 apparent and low at first, then built up by 9:15am and going / apparent now, again bothering ears and felt when sitting on furniture, such as the desk chair I'm in, the kitchen stools, on the bed, on the sofa and in heavily upholstered easy chairs.

As related in previous correspondence, I have been in touch with first one, now two residents of a mobile home park in Goleta - [REDACTED] who in the past experienced a strikingly similar situation. W-A-Y down below at the end of this forwarded, thread, please find attached diagrams and permits labeled GoletaDiag that was sent to me by one of these parties who retained a file, as to what was engineered at that time of their occurrence to mitigate the vibrations felt in their homes. I believe there is an accompanying gas co. claim number of that occurrence.

I am continuing to be disturbed by this sensation, physically and mentally as it has taken away my quality of life and caused fears re; the ability to sell or rent the property, which at any time, but especially in these days and times is very upsetting.

Who can I speak to in order to move forward and reach some type of agreeable resolution to make my house STOP VIBRATING??

I ordered a conversion kit for my water heater - \$50 w/ S&H and then paid a plumber to visit - \$125 - only to learn that the water heater WAS in fact set up for use with natural gas as was evident by the blue flame of the pilot and his look at the unit. Further inconvenience and expenditure to me while the hot water was not used, then money spent for nothing.

I have endured this for nine long months, spent time, energy and money while working, worrying about older parents across the country and trying to be there for them in any way I can - to attempt to first discover then try to find someone who can make this go away - a problem that I did not bring about, nor have I been able to fix!! I am at the end of my patience and will be seeking outside assistance if I do not get a timely and helpful response from the gas company with relation to this claim and the problems this is causing me.

Sincerely,

E.A. [REDACTED]

[REDACTED]

15-Nov 4:20pm Email Inquiry David [REDACTED]

[REDACTED]@gmail.com

To whom it may concern:

Sent to Raul, Ahmad, Olga; Christine Detz and Maria V CC'd

I write in support of SoCalGas' Ventura Compressor Station which safely provides natural gas for heat, hot water and cooking to hundreds of thousands of customers in Ventura, Santa Barbara and the rest of the Central Coast. SoCalGas provides reliable and affordable natural gas to our community, and I appreciate their efforts to modernize and update their operations to ensure the safe and efficient delivery of energy when we need it, and where we need it.

The Ventura Compressor Station is the only compressor station on the SoCalGas coastal transmission system, making it a key part of ensuring reliability for the Central Coast. A reliable source of energy like natural gas helps safeguard our community from power outages and blackouts. It is also a key component of the energy grid mix because, unlike renewable energy, which is dependent on the sun shining or wind blowing, natural gas can be produced and delivered reliably and flexibly when we need it.

Natural gas is also an affordable energy option for families and businesses for heat, hot water and cooking. This is an important consideration, not only to keep energy costs in check generally, but especially for

low-income families, small businesses and disadvantaged communities.

I support SoCalGas' Ventura modernization project and its continued commitment to provide our community with safe, reliable and affordable energy.

Thank you,

David [REDACTED]
[REDACTED]
[REDACTED]@icloud.com

Foothill Technology High School Student studying environmental science. They are working on an project at school and he would like to discuss the Ventura Modernization Project and ask some questions. For example would this project guarantee it would be safer for residents within a mile radius?

Sent email to Raul, Ahmad and Olga.

2/8/2022 10:48am Project Info Line Kyle [REDACTED]

14-Feb 2:14pm Email Inquiry

Elizabeth [REDACTED] [REDACTED] [REDACTED]@gmail.com

Good day - Update - Mon. 2/14/2022- vibration occurrence commenced at 6am waking me as it began, slow and low which I've now come to realize is typical, building up as the morning progressed and at 12:45 ish pm going quite strong which can be felt through the seat of the chair, bare feet on the floor, leaning against the kitchen island, lying in bed, sitting on the sofa and in my head and ears - a low annoying, humming vibration, causing pressure in my temples and a low and troubling sound in my ears. YAY - What a terrific Valentine's Day!!

This after being so low, low, low as to be barely discernible at all last Wed. 2/9/2022 - a very HOT day - so perhaps not as great a need for gas movement ??? A year ago, February 2021 did the construction work that was completed up the hill from me at [REDACTED] hospital - an expansion of the facility, perhaps cause there to be a need for gas to be transmit up the hill, perhaps passing through a pipeline beneath or near my home, or causing vibration along geologic formations, thus affecting my home - that had not been used in the 10+ years prior that I had lived here, undisturbed by vibration?? The low level sensation remained both day and night Wed, 2/9/22 - very,

Follow-up email completed by SoCalGas Sr. Claims Advisor Adrianna [REDACTED] on 2/17: "Good Afternoon,

We have verified with field personnel that all gas facilities in your area are operating normally. We do not believe the vibration issue is the result of SoCalGas' equipment."

very low low and same during the day TH.,
2/10/2022, however more noticeable than Wed.
& increasing and becoming more apparent by Thursday
evening, increasing around 6pm and able to be felt through
furnishings and the floor, ascending, continuing during the
night - a very bad
night of sleep being the result as it woke me twice - &
continued thru the day Friday with both physical and audible
sensations, then diminishing down and ending about 8pm
Friday the 11th.
Rewind to Tuesday Feb. 8, 2022 after three utterly PEACEFUL
days - Sat. the 5th, Sun. the 6th and Mon. the 7th, the house
began trembling again - like a frightened animal is one way
to describe it, like the fine tremble of a tuning fork, like a
motor humming under your home that you cant find the
switch to turn OFF, like the old, put a quarter in massaging
beds found in motels,
that shakes the bed. In short none of them feel good. It
became apparent to me on waking at 6:45am on Tuesday,
continued through the day til after midnight when I went to
sleep. By
morning - 6:45 on Wed., 2/9 it was still there however so low
as to be almost indiscernible. According to the latest email
received by me, from you regarding this matter, Feb. 1st -

" We understand your concerns, frustrations and are working with our supervision and management staff regarding this matter."

As the Gas Co. goes along doing whatever it is doing, yet not communicating, nor bringing about the CEASE altogether of the vibration, my physical being

and house structure continues to vibrate. I continue documenting thoroughly, providing information in support of the above referenced claim, open now

four months (!?!?) - Last week I arrived at the AWFUL anniversary of a FULL YEAR of living with this ghostly, utterly out of my personal control vibration!

I am robbed of quality of life, and am experiencing the very REAL reduction in value of my personal property - again, in the event I've not made it

abundantly clear - THROUGH NO FAULT OF MINE!! IT IS AN INTOLERABLE SITUATION!!

In the beginning, when the vibration began in the second Feb. 2021 I first attempted to discover the potential source of this strange, insidious disturbance,

to see if there was anything I could do to mitigate its occurrence. This took me through a long journey of dealing with my HOA and the landscape team responsible for managing the watering of our common areas as the timed aspect of occurrence seemed to point in that direction. However the water does not

run continuously for 32 hours - ever! Water is handled through our HOA and Ventura water was very uncommunicative - however, their infrastructure is no doubt experiencing this tremor too which can be felt thru the above ground piping on [REDACTED]. 811 marked all utilities into my home. I had the gas, electric and cable cos.out to check their meters and systems. Walking the neighborhood July 4, 2021 I felt the vibration through a wide area of our community. Ultimately I provided the Gas Co. information regarding the REMARKABLY, similar situation that had occurred in the recent past to residents of a mobile home park in Goleta, CA. in 2013 / 2014 (my home is a manufactured home), which I had come to hear about on contacting a tradesman to inspect under my home and he related his experience with the homeowners in Goleta. I dug deeper and reached out to a woman who was mentioned in an article of that situation and she kindly got back in touch and has proved both empathetic and helpful as have other residents of the park she's introduced me to. Their experience mirrors ASTONISHINGLY what is continuing to happen here at my home!! Their situation was ultimately connected to and brought to the attention of the gas company that then handled it too as it related to a local gas storage facility - such as exists near my home here - the Olive Street station -

and movement of gas in and out of the facility!!
A resident of the Goleta MHP kindly provided me with their
prior gas company claim number and diagrams of the solution
engineered & applied to their home
to mitigate vibration! I've passed this on in a prior
email.....my question is - WHY am I continuing to be
SUBJECTED TO THIS, when Sempra Energy
KNOWS that it is a phenomena that can and does occur in
areas near their storage facilities as the gas is moved in and
out and why won't you do SOMETHING
to restore my home and quality of life to its pre - Feb.2021
condition, so that I may reside here in
PEACE??

Working backwards from the note "3 days of utter peace, then
vibration resumed this morning" the schedule of occurrence is
as follows ; TH. 2/3/22 & FR.,
2/4/22 vibration began low TH. a.m., built to a higher level of
intensity by 11:45am, built more thru the day and STRONGLY
so. It was still on FR. thru day,
lowering noticeably during evening til 11:30pm when I retired.
The week prior - SA. 1/29/22 it was going low yet still
disturbing (as it is now as I write -
able to be felt thru the floor of the entire house, on the slab of
the garage - I know this because I've attempted moving to my
car in an effort to get some sleep,
yet the rubber tires do nothing to dampen the

persistent, and have I emphasized enough, disturbing vibration, also felt when sitting on furniture cushioned with memory foam pads or in the case of the sofa and bed, with sound abatement material. None of it enough! The subtle vibration today has brought on a headache yet AGAIN !!) & throughout the day, still going hard at 8:40pm.. SU. 1/30/21 found it to be off when I woke in the 7am hour, thru the rest of that day & Mon. 31st also off until between 5:30pm -7pm when it could be felt coming back, first low level, evident in the ears - a low roaring - then building gradually til evident thru the furnishings - sofa - buffered with 12mm sound material both between the bench cushion and the frame and also beneath the legs, continuing low til 11pm. I described the sensation to a sound engineer along with the movement of the peacock feather in the vase and the movement of the items suspended from window frames in the home - he said it sounded like "microwave" vibration - WTH - why am I subjected to this in my own home?! Why is the physical structure of my home being subjected and likely damaged by this vibration, which causes the structure to creak and moan when the vibration is occurring, then after it stops while the building settles?

So, "microwave" humming throughout the night evident to me from MO., 1/31/22 pm 5:30ish, throughout the night into Tu. 2/1/2022, driving me OUT OF MY OWN HOME!! I was away from 1p - 6p and on returning home it was off - Thank GOD! Wed. 2/2/22 it seemed to be off. TH., 1/20/22 it was ON in the early morning hours when I was awoken - 5am ish(?) - sometimes I can't bring myself to look at the time as I am EXHAUSTED and discouraged by the fact of this persistent, consistent, CONTINUED intrusion - keeping track of it and trying to hold on to sleep, which isn't helped by checking the time in the middle of the night when one is awoken!!. ON, FR. 1/21/22 at 7:45am when I woke - ALL DAY - STRONG - with horrible sleep at night waking about every 2 hours despite using a sleep aide. Still on FR. 1/21/22 at 5:45am - strong, disruptive, then beginning to peter out, noon, one-ish and definitely off sometime in the 2pm hour, still off at 7pm and 10:45pm. Off all day SA., 1/22/22, resuming early SU., 1/23/22 - 3am(?), 4am(?) and evident on waking at 6:45am. Continued on thru out SU., thru the night and on waking MO., 1/24/22, 7:20am. Then I thought it had ended between 8 - 9am, the 24th but was mistaken. It was still going at a low, low ebb until I was able to determine it was definitely OFF at 2:30pm.. It remained off through the day TU. 1/25/22 not resuming until about 9/10pm & just in

time to try to go to sleep, continuing at a low level through WE. 1/26 with accompanying ear discomfort. OFF TH, 1/27/22 at 6:45am all thru the day TH, & still off FR, 1/28/22 then back ON SA. 1/29/22, again low and insidious and awful to live in thru that evening when at 8:40 pm it was going HARD - (see above)! I have documentation of occurrence back to the last lengthy e-mail I forwarded detailing it to you. In fact I have it back quite far - almost to the beginning.

Right now - 2/14/2022 and on 02/08/2022 I reached the point, having been subjected to it thus far today and when it occurred on the 8th that I feel I need to leave MY OWN HOME, where there is work I need to be producing in order to maintain my current employment, things I need to be able to do AT HOME to maintain my property - in short to earn a living and care for the property!! I am being DRIVEN FROM MY OWN home by this continuing vibration, that is UTTERLY and COMPLETELY OUT OF MY personal CONTROL! That happens regularly when the vibration extends for HOURS with the end result being I am no longer able to enjoy my own home, my personal property while the vibration occurs which it continues to do!

I have forwarded my file of information from when this began occurring - now for a year - since Feb. 2021. The file contains what my research unearthed, discoveries, thorough documentation of occurrence patterns - in short, any and all information pertaining to the occurrence of the vibration to date to the appropriate individuals in local city, county and state government offices. In addition I am actively seeking legal representation specific to the disturbance as it pertains to my life, my health, my sense of well being and the preservation of a quality of life that continues to be actively disrupted. Next I intend to begin canvassing the neighborhoods around my home in an effort to find out what neighbors may be experiencing that is similar - cracks in sidewalks, cracked slabs, trouble sleeping, ear disturbances, smells.....vibrations?? If one voice is not sufficient to receive your attention and ultimately action to mitigate completely, then perhaps, along with the Westside Clean Air Coalition, The Ventura County Star and the concerns already raised about the Olive St. station, by both citizens living near the storage facility and the city of Ventura, this vibration occurrence on the west end of Ventura, will be brought to an end that thus far the

utility company has seemingly been unable (or unwilling) to bring about!

Sincerely,

E.A. [REDACTED]

2/28/2022 9:14am Email Inquiry

Elizabeth [REDACTED] [REDACTED] [REDACTED]@gmail.com

In response to Adriana [REDACTED]: "So glad to hear all the gas facilities in the area are "operating normally". The fact remains that after some significant change in operations that began mid- February of 2021 in proximity near to my home, after the gas company had spent time & posted notice of work to the high pressure lines along Ventura Ave. in late 2020, early 2021 my house & myself have, are and continue to undergo prolonged periods of vibration exposure. The vibration causes sleeplessness, anxiety and due to both those things an incredible loss of focus & mental acuity. Lord only knows the long term damage being sustained by the physical structure of the house and other utilities/systems within. Except for a gas technician who changed the regulator at the gas meter & checked operations of gas powered systems within no one has been to this house in response to the claim. When I rejected the proffered "normally we" solution of having a stranger installed in my (a single woman's) home, just prior to the holidays & in the midst of a Covid surge your response was that you would go to your supervisor to seek an alternative approach. Has any examination of what may run beneath my home or geologic formation the home may sit atop that would be a conductor of gas movement motion nearby been looked into? The next thing I hear from you is that "operations are normal". No alternative or further approach to HELP me offered.

At this juncture with SoCal Gas' awareness of the situation & efforts thus far applied to reduce/minimize (which are minimally felt) but which have NOT eliminated the occurrence, my thought is that attempting to get a reading would be a waste of time & resources. I've presented an exhaustive record of occurrence which I'm continuing to keep a record of, while reaching out to any & all government resources available including CPUC so that they are fully aware of what is going on here once review of the Olive Street Station begins. I've shared with the Gas Co. the outreach I'm doing and the remarkably similar event from 2013/14 which occurred in Goleta at [REDACTED] mobile home park along with a claim number from that event & actual drawings of mitigation applied to those residences. I want my home which I had lived in WITHOUT vibration for 11 years restored to it's pre Feb. 2021 condition so that I may either continue to live here in peace without vibrating, rent it in good conscience or be able to sell it (or be compensated for it) the full market value of a home which is currently in unacceptable condition for ANY of the preceding along with compensation for the time, effort and discomforts experienced during the past year of exposure which I'm continuing to be subjected to even as I write to you now.

With that said, I am in no way satisfied that this claim has been resolved by SoCalGas Co.

Sincerely,
E.A. [REDACTED]"

16-Mar 4:42pm Project Info Line Joe [REDACTED] [REDACTED]

Lives at [REDACTED] St - Worker informed daughter that they would need access to residence on 3/17 but wouldn't be possible as they are not home. Called to mention they will be home Friday, 3/18 and contacted us to reschedule.

Forwarded to Ahmad, Erik

Erik F. called resident on evening of 3/16 and morning of 3/17 without answer. Voicemail was left and project inspector was informed to move proposed activities to 3/18 per Mr. [REDACTED] request

3/21/2022 6:35pm Project Info Line Margot [REDACTED] [REDACTED]

Wants to attend VCM Public Forum on March 31 at Crown Plaza, but no parking available at Crown Plaza. Will there be parking vouchers provided by Gas Company so that attendees aren't ticketed? Has other friends concerned about this as well, cannot walk from off-site parking.

Forwarded to Ahmad, Erik, Marissa Girolamo, Maria Ventura

Dylan called resident back w/o answer - left a voicemail, informed her of validated parking available at Crown Plaza Hotel on March 31

3/31/2022 5:18 PM Project Info Line Geoffrey [REDACTED] [REDACTED]@pacbell.net

4/22/2022 6:43 PM Project Info Line

Shaheerah [REDACTED]

[REDACTED]

[REDACTED]

[\[REDACTED\]@epa.gov](mailto:[REDACTED]@epa.gov)

Good Evening,
Are there CEQA documents for the Pipeline Safety Enhancement Projects in Riverside County? Is there a project for a new pipeline from Dillon Road and CA Hwy 86 to the natural gas distribution pipeline at Vista Del Sur and Tyler Street in Riverside County?
Thank you
Shaheerah [REDACTED]

4/25/22 Forwarded it to Aaron, Danielle and cc Ahmad
4/25 Aaron responds Daniela, I'm not aware of any work going on in that area. I will forward to Deborah and ask for her input.
4/25/22 Thanks Aaron, check with Alicia as well she has a project on Dillion Rd I believe.
Daniela
4/15/22 I forwarded to Alicia and we're looping in the PM.
From Aaron
4/25/22 Great, thanks for the update. Daniela

5/10/2022 7:51 PM Project Info Line Elizabeth [REDACTED] [REDACTED] [REDACTED]@gmail.com

(Had the following w/above attached in my email drafts, sitting since 3/7/2022) - Ran 30 some hours over the weekend low grade, yet still very evident. (same, again this past weekend - Mothers Day - yet not subtle this weekend....INTRUSIVE & necessitating the need to vacate MY HOME, several times over the course of the weekend for hours on end!!) Peace prevailed when I arrived back home yesterday evening (again from March) about 5pm after having had to vacate yesterday as I couldn't take it any longer. I'm able to tell the minute I pull the car into the garage whether the vibration is going or not. I woke up just now & it's back, a scant 1/2 a day since ceasing!!! The vibration & the hum that sets my ears to ringing, rattles my brain in my head causing headaches, churns the contents of my stomach making me nauseous, rattles my skeletal structure leaving me with aching joints,, gives me EXTREME anxiety causes forgetfulness & an extreme lack of focus and to add injury to insult drives me OUT of MY HOME. You people have some kind of issue up here with old pipeline infrastructure, too high pressure, leaking underground pipes or something! See the attached pictures of cracks beneath my home that accompany an ever widening crack in my driveway & deepening stair step crack on my front porch. Mark my words you're headed for a far bigger issue, of your own disregard, negligence and making than my e-mails

5/26 De Anna just saw this email and will forward to Erik and Adrianna [REDACTED] she was cc'd in the Project Info Line also 5/26 De Anna forwarded it to Olga and cc'd Erik F and Adrianna [REDACTED] and asked if anyone has spoken to this lady. Adrianna [REDACTED] is in law claims so maybe she responded to this resident.

describing to you in detail the schedule of occurrence during your operations and what those operations cause to happen to my home & myself within it. Why, when I've told you that the new meter you installed hisses when I have the heat on have you not responded? Is that considered normal? Is it normal for me to be sub-jected to endless, disturbing sound & motion?! It is going now as I write to you! It seems to be going MORE FREQUENTLY, not less!! There was a period just prior to a trip I took in April due to a family matter.....from April 13 to 19, 2022 - SIX ENTIRE DAYS - when the vibration did not occur (or was at such a minimal level as to be barely perceptible) - seems to me without checking my COPIOUS notes the same thing may have occurred last year....what, Easter, Passover- what?? I request being contacted at the earliest possible opportunity by a supervisor of operations for the area in which I reside so that arrangements can be made to move forward to mitigate my residence with the procedure I provided diagrams of in support of a past, similar claim in Goleta in the sincere hope that I can then once again begin to live in my home peaceably, as I was able to prior to the start of the vibration in Feb.2022.

E. A. [REDACTED]

5/15/2022 7:49 AM Project Info Line Elizabeth [REDACTED] [REDACTED] [REDACTED]@gmail.com>

Correction - The last date on the forwarded email should read Feb. 2021 - Yet AGAIN this weekend, since the early morning hours yesterday - Saturday, May 14th - throughout the entire day, necessitating having to vacate my home to escape it, ALL throughout last night, incessant, intense, persistent throbbing, which continues as I write now, over 24 hours from when it started up again after 24 hours (maybe) of quiet on Fri., 5/13! What are you going to do about this utterly intolerable situation?..... & more importantly, WHEN?? I have provided ample information with regard to this claim and simply cannot continue to live like this anymore!!!

5/26 De Anna just saw this email and will forward to Erik and Adrianna [REDACTED] she was cc'd in the Project Info Line also 5/26 De Anna forwarded it to Olga and cc'd Erik F and Adrianna [REDACTED] and asked if anyone has spoken to this lady. Adrianna [REDACTED] is in law claims so maybe she responded to this resident.

5/27 Hello,
I called and left a voicemail for return call.
Please call me at your earliest convenience. From Adrianna [REDACTED]
6/22/22 Hello,
My apologies for the delay in responding. As per our conversation, we have completed our investigation regarding what you are experiencing at your residence. The results are that our gas facilities are not responsible for what you are experiencing. It has been confirmed that you do not have a transmission line running through your property which different from the scenario provided in the video. We have come out to your residence and performed the proper tests to confirm this. We changed the regulator at the meter on your residence. Our Ventura Station has confirmed that there have been no abnormalities within our system.

As a result of your concern regarding the hissing that you are hearing. Our technician is scheduled to be at your residence tomorrow, on June 23, 2022, between the hours of 7:00 a.m. – 12:00 p.m.

Please let me know if this time works for you. Adrianna [REDACTED]
6/23/22 From: Elizabeth I am not available at that time.
6/22/22 Please let me know what time is best for you. So that we can schedule accordingly. Adrianna [REDACTED]

5/23/2022 7:00 AM Project Info Line SPAM

SPAM

Sincerely,

The digital team recommends : Anything from Monday morning until about 10am or so is spam and should be deleted.

5/25 Sonya says "The digital team recommends : Anything from Monday morning until about 10am or so is spam and should be deleted. "

6/23/2022 9:22 AM Email Inquiry

Mke [redacted]

[redacted]

[redacted] @siscorpstructures

E.A. [redacted]

[redacted]

Good morning.

6/23 De Anna forward to

I was just reading through the Executive Summary of the Ventura Compressor Modernization Project and I see that there are several proposed buildings detailed within the summary. I am hoping that you could offer advise as to who I should reach out to in order provide some details about my company, SISCORP, in an effort to become an approved bidder? SISCORP is a leader in the industrial building design/supply/erect industry. This type of gas compression project is precisely what we do. Any direction is appreciated!

Thanks,

Michael J [redacted] | Director of Business Development

[redacted], Houston, TX 77082

Direct: [redacted] | Office: [redacted] 0 | Mobile: [redacted]

[redacted]

[redacted]@siscorpstructures.com

www.siscorpstructures.com

[nam10.safelinks.protection.outlook.com]

6/18/2022 2:22 PM Email Inquiry

Elizabeth [REDACTED]

[REDACTED]@gmail.com

We spoke at length on TH., 6/2/2022. You said more times than I could count that there were "no abnormalities" in gas co. ops & that you'd done "all you could". How is it the Olive St. station was discovered to be leaking methane, as seen from outer space by Nasa? Is that not "abnormal operation"? I inquired as to why there'd been no action re: report of a hiss, while gas is in use, heard @ the new regulator. You said you'd "e-mail w/an appointment for the following Mon." to have it checked & would also "fully document investigations into this claim". Your e-mail never came & the meter apptmt. has not been made. A long period of quiet, during which there was no (or minimal & short bursts) vibration occurred 6/4/2022 to 6/15/2022 @ 12:45pm when shaking resumed. It went the rest of the day & night Wed. 6/15, all day TH., 6/16 til between 3:30 & 4 in the p.m. when it ended. It stayed off TH pm/all night & started up again on FR. 6/17/2022 @ 10:30pm, very strong, went all night & is on still. This period is strong. I will yet again be driven from my own home as it's intolerable! Was the period of 6/4 - 6/15/2022 when the compressor conversion upgrade work took place @ Olive St.??? I utterly lack confidence in the fact that the gas co. is concerned or checking into my claim# [REDACTED]. There have been precedents set by the gas co. demonstrating a lack of action/accountability. I'm in search of & finding others aware of the vibration.

Attorneys want a lot of people in support of class actions. It is only a matter of time, til this exhaustive record of disturbance to life - days, nights, times I've left my own home, the affect to the property value, my health & well-being & plans for the properties future use will be laid bare & accountability attained. E A. [REDACTED]

6/22 sent email to Erik F, 6/22 Erik said thank you for the information, 6/22 Erik sent email to Adrianna [REDACTED], Olga, Maria Ventura Good afternoon, Adrianna. I hope you are having a good day. I want to inform you that the resident you have been working with within the City of Ventura has reached out to us again. I know that the last time we spoke regarding her concerns, there was going to be a Tech going out to her property. Did that take place,

or can you please provide an update?
Erik F

6/23/2022 9:23 AM Email Inquiry

Michael J [REDACTED]

[REDACTED]

[REDACTED] [@siscorpstructures](mailto:[REDACTED]@siscorpstructures) Good morning.

I was just reading through the Executive Summary of the Ventura Compressor Modernization Project and I see that there are several proposed buildings detailed within the summary. I am hoping that you could offer advise as to who I should reach out to in order provide some details about my company, SISCORP, in an effort to become an approved bidder? SISCORP is a leader in the industrial building design/supply/erect industry. This type of gas compression project is precisely what we do. Any direction is appreciated!

6/27 sent to Olga and Erik F, 6/27 Erik says Thank you, De Anna. I appreciate the information. I don't know who would be able to help them, maybe Olga can shed some light on the subject. 6/27 Olga responds Hi Team, I reached out to get clarification. Stay tuned. Thanks Olga

6/23/2022 12:39 PM Email Inquiry

Elizabeth [REDACTED]

[REDACTED] [@gmail.com](mailto:[REDACTED]@gmail.com)>

Adrianna, (& Michele [REDACTED]), In response to the gas co. "concluding their investigation of claim # [REDACTED]" : see attached screenshots of map & key from NPMS - National Pipeline Mapping System, that plainly indicates the existence of both - as I had my suspicions re: - gas transmission pipelines (red) & hazardous liquid pipelines (blue) running in a dense, vein like, circulatory network through & around the very neighborhood in which I & many folk reside. Also (tho not included) a 📍 pin noting the near to here location of Aera's oil processing plant, tucked out of sight, up [REDACTED] Road, with a network of some of the worst condition pipe lines ever seen (infrastructure funding \$\$\$ anyone?) - perhaps fracking too in one of the 3,000 + wells permitted during 2021 (or perhaps older wells 《1960s!!》 w/ use sanctioned by victory of A & B aided by an "\$8 million dollar war chest"), within & just over the nearby, county line. In this journey I've encountered people behind Ventura H.S. aware of ground vibration, further up [REDACTED] Ave., at nearby [REDACTED] the woman that works the entry shack there, claims letters were received at her MHP & mitigations offered up & paid for by the responsible party which she was unwilling or unable to provide despite my repeated requests for information regarding from her. Also people at the mall, etc.. Wonder what a map of their neighborhoods look like? Seems like the

6/29 sent to Olga, Erik F, and Adrianna Salas

entire city & nearby unincorporated areas are subject to the repercussions of these industries. Strikes me as odd that you both have said on separate occasions & I quote; "when this has happened before", as well as both denying & deflecting to each others as well as other industries, from Cal Trans, currently working their way south on the 101 yet at Carpentaria when this began & now at ████████ as of this writing. Do your industries conduct special denial & deflection career training seminars? The neighborhood in which myself & my home - the hard fought & won, single largest financial investment - of my, a single woman's lifetime, sole place of residence, planned retirement (or income plan if utilized as rental property) & supposed sanctuary in today's politically divisive, heretofore Covid impacted, turbulent world have been & continue to be subjected to prolonged stretches of out of my control, subtle, insidious & DEEPLY disturbing, quivering vibration, akin to a frightened animal or the continuous idling of an engine since commencing Feb.2021.

The video you refer to Adrianna, sent in support of the claim was but a miniscule portion of COPIOUS findings I've shared while researching mysterious ground emanations that result in structure vibration & perhaps long term structural damage as the quivering goes on endless, ceaseless hours. There is a long &

damning history, worldwide of "the hum" overwhelming leading back to fossil fuel extraction and transmission.

- I reiterate this claim to you both that the property be fully, 100,000,000% restored, permanently & with guarantee/warranty to non-vibration status which had been the case from time of purchase/move-in, in 2011 through the next 10 years, til vibration commenced around the 2nd week of Feb. 2021. It continues to occur interspersed with periods of non-occurrence which I've as thoroughly as possible documented & will continue to document (& will cc: to you Michelle, once the large file has been photo-copied & consolidated). In addition to restoring the home to non vibration condition, compensation for the work undertaken thus far in efforts to mitigate shaking (which have proven only nominally successful), for the anxiety, sleeplessness, utter frustration & lack of control over the situation, inability to enjoy my place of residence, physical discomforts including ear pain, headaches, dizziness, vertigo, insomnia. mental stress (& who knows what other long term mental & physiological repercussions? - x-street neighborhood bladder cancer, next door neighbor, deceased- esophageal cancer), transportation & living expenditures when escape offered the only possible relief and not least of all the utter feeling of helplessness/despair as plans for the future sale or possibly rental of the property for retirement income -

in short, careful & well laid plans - utterly disintegrated, caused by forces out of my personal control!! Failing complete restoration so that the residence & occupants are no longer subjected to vibration occurrence and so that mitigation can be fully documented in disclosures when potentially sold in the future, parties separately or jointly to purchase the property at full market value for use as corporate housing, compensate both relocation costs and aforementioned expenses,, loss of use & mental anxiety since vibration commenced 2/2021. Perhaps one of the thousands of employees of separate/joint companies will consent to reside in a shivering, quaking house in support of unabated fossil fuel extraction & transmission & in beautiful Ventura County.

Sincerely,

E A. [REDACTED]

6/28/2022 11:25 PM Email Inquiry

Elizabeth [REDACTED]

[REDACTED]@gmail.com>

Awoken this morning, yet again...early - 3? 4 ? (I try not to look in the hopes of returning to sleep) when operations began, low level building, building, building til 11 or so ~ yet again have to vacate my own home due to physical discomforts - headache, ear pain. sore joints,, incredible anxiety,, all brought about by this shimmering vibration I'm bombarded with TOO MUCH that causes my home to creak & groan & items hanging to sway. Drove to the Olive St. station - felt it there, in driveway & across the street in front of the Boys & Girls Club w/ bare feet standing on the side walk. After all day out was still going when I arrived home at 8:30pm - felt it as soon as I stepped onto the garage floor. It is going now - late & well over 12 continous hours. It is DEEPLY disturbing & I need you to make it stop PLEASE make it stop! I have asked & documented & told you it is ruining my life. PLEASE, PLEASE PLEASE turn it OFF!!!!!!!!!!!!

6/29 sent to Olga, Erik F, and Adrianna Salas

7/1/2022 8:56 PM Email Inquiry

Ketha [REDACTED]

Ketha [REDACTED]

[REDACTED]@gmail.c Hello,

7/1 sent to Aaron

The paving in our area finished about 10 days ago, but two work signs are still in the neighborhood. Perhaps they've been forgotten. One is at the stop sign at [REDACTED] and [REDACTED]. The other is at [REDACTED]. Please pick these up if you no longer need them on the street.

Thank you,

Ketha [REDACTED]

7/5/2022 8:18 AM Email Inquiry Elizabeth [REDACTED]

[REDACTED]@gmail.com>

Started in the early morning hours today, Friday, July 1st. My prediction....after all day today, a portion of which I absented myself in an effort to retain sanity, will vibrate all night tonight disturbing sleep & all day tomorrow, after which it may die out in the late afternoon.....or may continue on through much of Sat. night/ Sun. early a.m.. This is simply put TOO MUCH to bear & has gone on TOO LONG. I am currently sitting on a wood frame stool, on a carpet & it feels like the seat is a car idling. My temples are wobbling/throbbing. The Gas Co. equipment may not have "any abnormalities" however the operations of one of the two of these companies - Gas Co./Sempra Energy or Aera Energy contribute to this house, my property & in point of fact the neighborhood at large to shake & causes me anxiety, sleeplessness, physical discomforts & robs me of the ability to enjoy my home, my sanctuary, my supposed place of rest. This simply MUST get resolved. Take pity people & stop this!! I will not rest until I have found the right ears - be it yours, your superiors or the law, that will restore my property to the condition it existed in during my ownership from 2011 to early February 2021 when it commenced shaking. On this you have my solemn word! May you & yours have as disruptive & disturbing a long weekend as appears to be in my immediate future.
Sincerely ~

7/5 sent to Olga, Erik F and Adrianna,
7/5 Thank you, De Anna. I appreciate the information.

Erik Figueroa

7/12/2022 2:59 PM Email Inquiry Rebecca [REDACTED]

[REDACTED]54@icloud [REDACTED] Palms gasoline project schedule

7/12 sent to Daniela , 7/12 Thank you, I will email her back.

9/15/2022 8:23PM Email Inquiry John [REDACTED]

[REDACTED]@gmail.com Dear SCG ,
Your newsletter implies that CPUC Commissioner Houck came to view the dangerous compressor at your request. Your newsletter implies that CPUC Commissioner Houck came to view the dangerous compressor at your request.Nothing could be farther from the truth.The Westside Clean Air Coalition invited her to see with her own eyes the environmental injustice of a polluting heavy industrial operation next to a school and homes. She met with elected officials and residents who want to shut your operation down or move it to a safer location. Meanwhile you add a methane monitor as if the location will be approved for another 30 years.Have you no shame? Do your employees have children with asthma?Your attempt to move the permits to the General Rate Case will also fail.

9/16 sent to Ahmad Solomon, Olga Quinones, Raul Gordillo, Colby Wells, Marissa Girolamo, and Maria Ventura