

BREAK GROUND, NOT THE LAW. CONTACT 811 BEFORE YOU DIG.



Whether you're deep tilling, soil ripping, drain tilling, installing a fence, or planting trees, protect employees, yourself and others by having the pipeline locations marked using five simple safety steps:



MARK OUT your proposed project area in white paint or provide other suitable markings.



CONTACT 811 Underground Service Alert (USA) at california811.org or dial **811**, to submit a location request at least two business days before digging. SoCalGas will be contacted, as well as other local utility owners, to mark the location of all utility-owned lines for **FREE**.



WAIT TO DIG until we either mark our natural gas pipelines or you are advised that the area is clear.



CONFIRM utilities have marked the proposed work area. Natural gas is indicated in yellow. If no natural gas pipelines are in your work area you may get a call, email, or see writing on the ground that indicates "no conflict" or "no natural gas."



USE ONLY HAND TOOLS within 24 inches on each side of marked utility lines to carefully expose the exact locations of all lines.

Check utility responses to your 811 ticket by visiting DigAlert.org or USANorth.org.

SoCalGas does not mark customer-owned natural gas lines, which typically run from the meter to the customer's natural gas equipment. To have customer-owned lines located and marked before a project, contact a qualified pipe-locating professional.



USE ONLY HAND TOOLS WITHIN 24 INCHES on each side of marked utility lines to carefully expose the exact location of all lines.



MAJOR CONSEQUENCES FOR DAMAGING PIPELINES

- **FATALITIES OR SERIOUS INJURIES**
- **STOP THE JOB** - Project delays
- **HEAVY FINES** - Notifying Underground Service Alert prior to excavation is required by California law. Failure to comply could result in heavy fines.
- **REPAIR COSTS** - You could be charged for the cost to repair the damages.

PIPELINE MARKINGS & WHAT THEY MEAN



Red	Electric
Yellow	Natural Gas, oil, steam
Orange	Communications
Blue	Water
Purple	Reclaimed water
Green	Sewer
Pink	Temporary markings
White	Proposed excavation

High-visibility markers, like this, identify the general location of major pipeline routes. Contact **811** if you need accurate pipeline location markings.

To report a pipeline emergency, call 911 and SoCalGas at **1-800-427-2200**





STAY ALERT, ACT PROMPTLY

RECOGNIZE A NATURAL GAS LEAK

Be alert to any of the signs you may see, hear or smell when there is a leak.



LOOK

If you see a damaged connection to a natural gas appliance, dirt/water blowing into the air, a dry patch of grass, fire or an explosion near a pipeline.



LISTEN

If you hear unusual sounds like hissing or whistling.



SMELL

If you smell the distinctive odor* of gas.

* Some persons may not be able to smell the odor because they have a diminished sense of smell, olfactory fatigue (normal, temporary inability to distinguish an odor after prolonged exposure to it), a temporary loss of smell due to COVID-19, or because the odor is being masked or hidden by other odors that are present, such as cooking, damp, musty or chemical odors. In addition, certain pipeline and soil conditions can cause odor fade (the loss of odorant so that it is not detectable by smell).

IF YOU SMELL GAS OR SUSPECT A LEAK



IMMEDIATELY EVACUATE THE AREA.

CALL SOCALGAS at **1-800-427-2200** from a safe location.

CALL 911 promptly, from a safe location, if there is damage resulting in a natural gas leak that may endanger life, cause bodily harm or property damage.

DO NOT smoke or light a match, candle or create any other flame.

DO NOT turn electrical appliances or lights on or off, operate motorized equipment or vehicles, or use any device that could cause a spark.

DO NOT attempt to control the leak or repair a damaged pipe or meter. Natural gas leaking from a plastic pipe can create static electricity that can ignite the natural gas.

REPORT any pipeline damage by calling SoCalGas immediately at 1-800-427-2200. Even a slight gouge, scrape or dent to a pipeline may harm the integrity of the pipe or cause a dangerous leak in the future.



PROVIDE CLEAR ACCESS TO PIPELINES

To keep our communities safe, we must be able to access our pipeline right-of-way to perform important safety inspections and respond to pipeline emergencies. Our pipeline right-of-way must be clear of obstructions such as shrubs, trees, fences and other structures.

LOCATE PIPELINES NEAR YOU

Most pipelines are buried underground. Pipeline markers identify the approximate locations of major pipelines and include our emergency number. Markers do not indicate the depth or number of pipelines in the area. You can view the approximate locations of major natural gas pipelines at socalgas.com/Map or on the National Pipeline Mapping System (NPMS) website at npms.phmsa.dot.gov. These maps only indicate the general location of pipelines and should never be used as a substitute for contacting **811** at least two business days before digging.

PIPELINE INTEGRITY

SoCalGas transports natural gas safely through underground pipelines to our residential customers for cooking and heating and to commercial and industrial customers for manufacturing products and generating electricity. We monitor natural gas for quality and add a distinctive odor to aid in the detection of leaks. SoCalGas operates underground natural gas pipelines in areas where you or your company may dig or excavate.

We routinely perform pipeline safety tasks, including patrolling, testing, repairing and replacing pipelines. In order to perform these tasks, we must be able to access the pipeline right-of-way. Please keep the area above pipelines accessible.

To report a pipeline emergency, call **911** and SoCalGas at **1-800-427-2200**.
For more safety information, visit socalgas.com/811.